In 2020, VELA stepped up. While families struggled more than ever with special education, access to resources, and their own mental health, VELA committed to finding new ways to serve our community. Through new virtual programming, drive-thru events, mailing materials, and more, VELA adapted and expanded our reach to shed some light and lay the groundwork for a brighter 2021!

**2020 IMPACT**

- **150** Families graduated from courses (launched our Transition to Adulthood Course!)
- **461** Attended Monthly Support Groups & Workshops
- **134** Families received Individualized Case Management (double from 2019!)
- **1,096** Attendees at drive-thru Family Fun Days

**Natasha & Simon’s Journey**

Natasha’s brilliant and creative son, Simon, has ADHD and autism. As he entered middle school, he had a harder time with learning and friendships.

At her last special education meeting, Natasha signed a 55 page document—no understanding any of the services, acronyms, or terms to help her son. While in a parking lot, Natasha broke down in tears and called VELA.

The very next week, she joined VELA’s virtual Special Education Course where she learned how to understand that 55 page document to better advocate for her son.

Natasha also met 12 other parents in her class just like her.

Natasha gained knowledge, confidence and resources to better support her son. By the next school meeting, she got Simon the services he needed.

With the help of VELA, Natasha and Simon are walking stronger together.

**LANGUAGE SPOKEN**

- 50% Spanish
- 45% English
- 5% Other (Arabic, ASL)

**REFERRAL SOURCE**

- 50% Latino
- 25% Caucasian
- 15% Asian
- 10% African American
- 60% Healthcare Provider
- 30% Social Service Agencies
- 10% School Districts

**OUR FAMILIES COME FROM ALL WALKS OF LIFE**

- **50%** of families receive Medicaid
- **91%** of families report improved emotional well-being
- **95%** of families accessed new resources and services for their child
- **100%** create a Parent Toolkit to build
- **100%** recommend VELA

**SERVING OVER**

- **21** different diagnoses
- Down Syndrome, Autism, ADHD and more

**2020 IMPACT REPORT**

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Muchas gracias TO OUR 2020 FUNDEES

Blue Cross Blue Shield of Texas
Austin Smiles
Carl S. Anderson Foundation
Cigna Foundation
Donald D. Hammill Foundation
Garrison Family Foundation
St. David’s Foundation
MAYA Consulting
City of Austin ANCHOR Fund
All Together ATX Fund

ACF: Hispanic Impact Fund
HEB Tournament of Champions
TKO Advertising
Northwest Sertoma
Moody Foundation
Siete Family Foods
Liz Olivarez State Farm
Charles Schwab
Superior HealthPlan
Dentaquest

Revenue $355,933

- 21% Individual Donors
- 4% Earned Revenue
- 15% Annual Fundraiser
- 50% Grants
- 10% Corporate Donors

Expenses $280,280

- 91% Program Services
- 4% Administrative
- 5% Fundraising

2021 WHAT’S TO COME

Keep & Grow Virtual:
Virtual Courses have doubled the number of families we serve, creating access for those with transportation or geography barriers. Even once we phase back into in-person, we will always have a virtual option!

Deepening Partnerships:
Providing our virtual courses within school districts starting with our newest Transition to Adulthood Course for Austin Independent School District.

Grow our Capacity:
Serve more families through virtual courses and support groups and grow our team to do so— including adding a Program Director and Development Director!

Expanding Summer Services:
Last summer we launched Summer Programming. This summer we will host new workshops and events to address challenges shared this year.